

# MOTOR CARRIER SERVICES MoDOT Carrier Express 24-Hour Online System

# **Step-By-Step Instructions For Filing**Waste Tire License Renewal and Supplement

**Phone** 866-831-6277 **Fax** 573-522-6708

**E-Mail** ContactMCS@modot.mo.gov

## **Important Web Sites for Waste Tire Transporters**

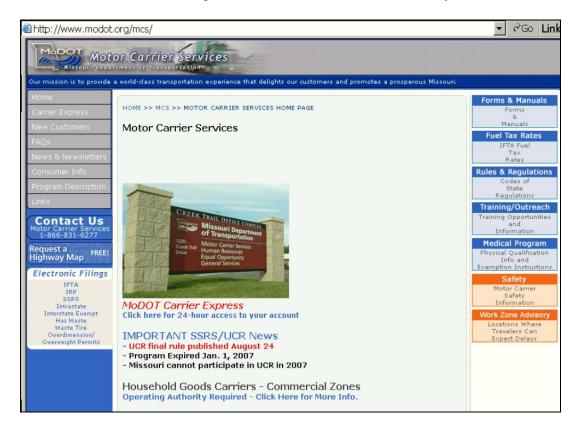
These Missouri Department of Natural Resources sites provide information to help you comply with waste tire hauling requirements:

- <a href="http://www.dnr.mo.gov/env/swmp/tires/tirelist.htm">http://www.dnr.mo.gov/env/swmp/tires/tirelist.htm</a> Scrap Tire Unit Info
- <a href="http://www.sos.mo.gov/adrules/csr/current/10csr/10c80-8.pdf">http://www.sos.mo.gov/adrules/csr/current/10csr/10c80-8.pdf</a> Scrap Tire Regulations
- http://www.dnr.mo.gov/regions/ro-map.pdf List of Regional and Satellitte Offices
- <a href="http://www.dnr.mo.gov/env/swmp/tires/tireprocessors.htm">http://www.dnr.mo.gov/env/swmp/tires/tireprocessors.htm</a> List of Scrape Tire Processors in MO.
- <a href="http://www.dnr.mo.gov/forms/780-1593.pdf">http://www.dnr.mo.gov/forms/780-1593.pdf</a> Waste Tire Tracking Form
- <a href="http://www.dnr.mo.gov/forms/780-1595.pdf">http://www.dnr.mo.gov/forms/780-1595.pdf</a> Waste Tire Monthly Summary Tracking Form Hauler
- <a href="http://www.dnr.mo.gov/env/swmp/docs/Tirehaulerletter.pdf">http://www.dnr.mo.gov/env/swmp/docs/Tirehaulerletter.pdf</a> DNR letter on track form requirements.

Contact Missouri DNR at: 1-800-361-4827 or 573-751-5401 or e-mail swmp@dnr.mo.gov

#### **Getting Started With MoDOT Carrier Express**

- Visit <u>www.modot.org/mcs</u>.
- Click the gray Carrier Express button on the upper left portion of the page.
- Enter your userID and password to access the system.
  - o If you do not have a userID and password, contact MoDOT Motor Carrier Services:
    - E-mail contactMCS@modot.mo.gov
    - Telephone 1-866-831-6277
  - o Your userID and password should arrive within two days.



- On the **LOG IN** page you'll find information and updates, please take a minute to read the announcements.
- Enter your USERID and PASSWORD and click SIGN IN.



• Select **CUSTOMER** and your **CUSTOMER PROFILE** will appear.



#### **Checking the Customer Profile**

• Customer Profile lists the information MoDOT has on file for your company. Please review carefully to ensure information is correct. Verify that your **CUSTOMER STATUS** is **ACTIVE.** If you find an error or your account appears to be inactive, contact MoDOT MCS.



 Pay special attention to the address information on the CUSTOMER PROFILE. Contact MoDOT MCS to correct any errors.

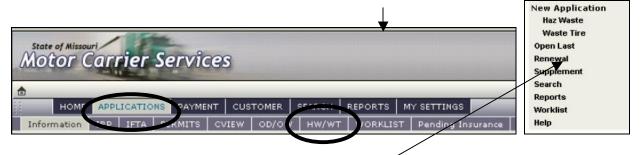
#### **Checking Contact Information**

• Next, check the contact information we have on file. Click on **CONTACT LIST** on the left side the **CUSTOMER PROFILE**. If you find any discrepancies, contact MoDOT MCS.

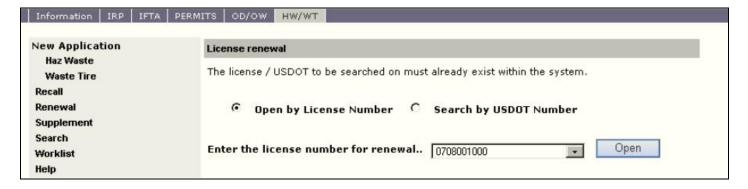


#### Renewing a Waste Tire Permit

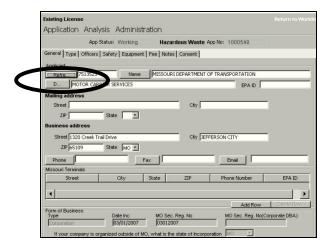
• Select APPLICATIONS and then click on HWWT.



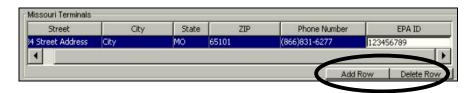
• The **HWWT** Menu will appear. Select **RENEWAL**.



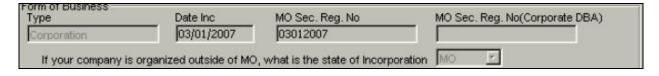
- Select OPEN.
- Your company's information will automatically appear on the screen. Click **REFRESH** to pull updated information. If the slot/field for mailing address or telephone number are blank after refreshing, please enter the information.



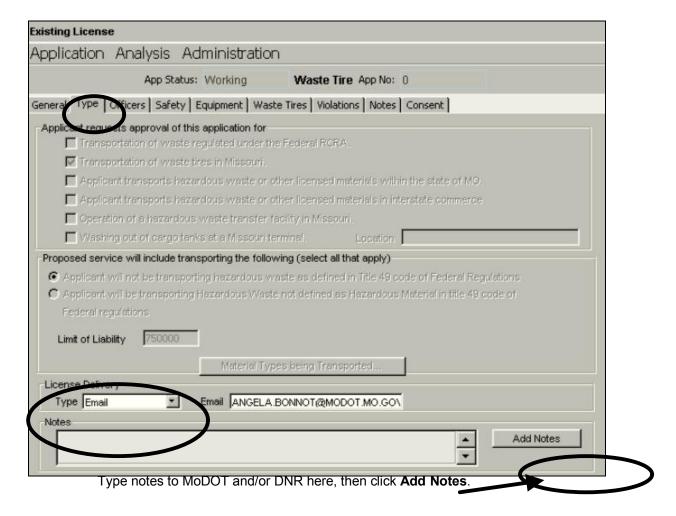
- Does your e-mail address appear in the E-mail field? If not, please enter it.
- If one or more of your Missouri terminals does not appear on the screen, select **ADD ROW** and enter the terminal information.
- If a Missouri terminal address is no longer accurate, select **DELETE ROW**.



• Check the bottom of this screen for your business information. Notify MoDOT MCS if it is incorrect.



• Select the **TYPE** tab to continue your renewal.



Indicate how you would like to receive your license in the LICENSE DELIVERY section.

- **PREVIEW** the license will appear in the **REPORTS** section of MoDOT Carrier Express. You can print a copy by visiting the **REPORTS** tab, clicking on **REPORT LIST**, selecting the document and choosing **PRINT**.
- **E-MAIL** the license will be e-mailed to the address you provide.
- FAX the license will be faxed to the number you provide.

NOTE: Do NOT choose the PRINT option. It is for MoDOT MCS use only.

E-mailed and faxed licenses are valid, original licenses.

#### **Notes to MoDOT and DNR**

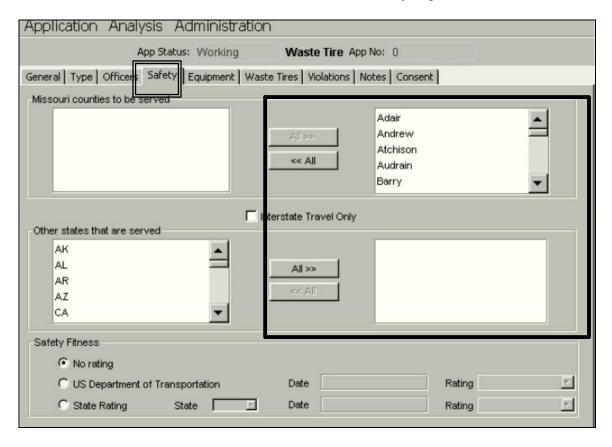
You may type messages to MoDOT MCS or the Missouri Department of Natural Resources in the **NOTES** section. Be sure to click **ADD NOTES** to deliver them.

<u>Before you proceed...</u> - If operate INTRASTATE, you must be registered with the Missouri Secretary of State. Visit <a href="www.sos.mo.gov/BusinessEntity/soskb/csearch.asp">www.sos.mo.gov/BusinessEntity/soskb/csearch.asp</a> or call toll-free, 1-866-223-6535.

• Select the **OFFICERS** tab. This screen is filled with information from your previous renewal and any updates you made with MoDOT MCS. If changes are required, contact MoDOT MCS.

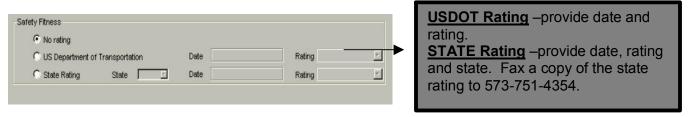


• Select the **SAFETY** tab. This screen lists the service area you provided MoDOT MCS last year.

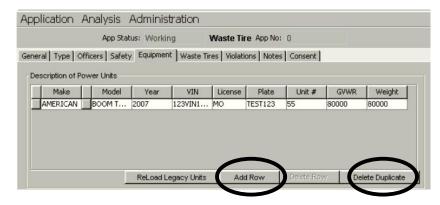


- Update the service area:
  - Add a county or counties and/or state(s) served click a county/state on the left-side box to include it in your company's service area. Repeat until the service area box on the right of the screen includes all the counties/states you wish to serve.
  - Remove a county or counties click the county in the right-side box to move it out of
    your service area. Repeat until the service area includes only the counties you wish to
    serve.
  - o <u>Interstate Only</u> CHECK INTERSTATE TRAVEL ONLY as well as the counties and states in which you plan to travel.
  - <u>ALL counties</u> select ALL>> and all Missouri counties will appear in the box on the right.
  - o <u>ALL states</u> select ALL>> and all of the states will appear in the box on the right.

• **Safety Fitness** – please select if your company received a safety rating this year. Call MoDOT MCS Safety and Compliance toll-free at 1-866-831-6277 extension 5 with questions.



• Click the **Equipment** tab. A vehicle your company registered last year is displayed. If you need to add or remove vehicles, do so by selecting **ADD ROW** or **DELETE ROW**.

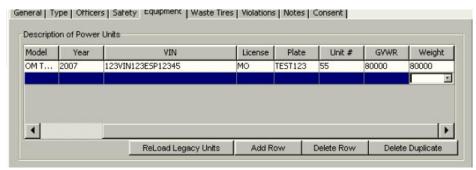


- Use the drop-down boxes to select the MAKE, MODEL and LICENSE state.
- Verify **VIN** numbers. Click the line to the right of the number and drag it to the right to expose the entire number.

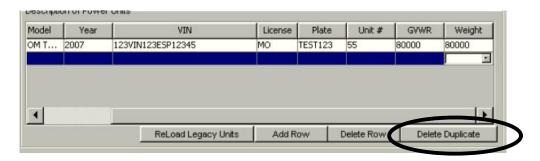


o When adding vehicles, ensure the GVWR and WEIGHT are correct. The GVWR is the value specified by the manufacturer as the MAXIMUM loaded weight of a single or a combination vehicle. The value in the weight field should be the licensed vehicle weight of a straight truck or tractor-trailer combination (in pounds) and is the gross weight of the vehicle (power unit) plus the maximum load allowed by Missouri law.

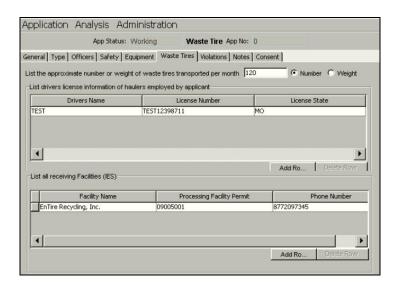
Choose the **WEIGHT** from the drop-down box.



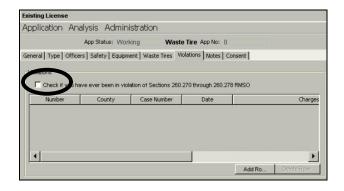
Duplicate entries will keep the system from processing your renewal online. If you receive a
message about a duplication, select **DELETE DUPLICATE**, then verify the vehicles
remaining are correct.



• Next, select the **WASTE TIRES** tab and enter the number or weight of waste tires you will transport monthly. Enter driver information, adding and deleting drivers as necessary and ensure receiving facility information is current, again, adding and deleting as necessary. Use the drop down features in the **Receiving Facilities** section.



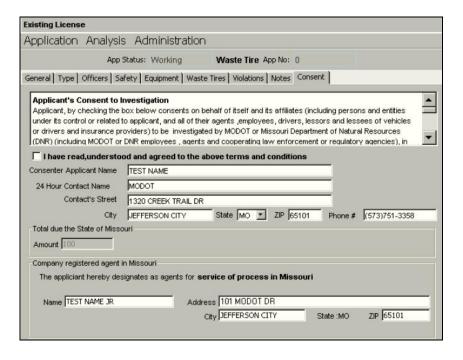
• Select the **VIOLATIONS** tab. If you have no violations, skip to **CONSENT TAB**. However, if you have had a violation, check the box, select **ADD** row and complete this section.



- Click the CONSENT tab and read the APPLICANT'S CONSENT TO INVESTIGATION.
  - o After reading, check the box below.



o If the **Concenter Applicant Name** is incorrect, update it. Remember, the company registered agent must be an <u>individual</u> who resides in Missouri. Do not enter the name of a company.



#### SUBMIT YOUR APPLICATION

• Submit your application by clicking the **SUBMIT** box located at the top of the screen.

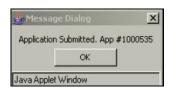


- You will receive a **CONFIRMATION** message asking if you are sure you wanting to submit the application. Check **OK** if you are ready, **CANCEL** if you wish to return to the application.
- If any required fields are blank or unchecked, you will receive a message that reports what must be done before the system can accept your application. If you don't understand the message, call MoDOT MCS at 1-866-831-6277, extension 3, Monday through Friday, 7:00 a.m. 5:00 p.m.

If the application is complete, you will receive the following message. Click **OK** to proceed.



The process might take a few minutes. When the application is received, a confirmation message will appear. Click **OK**.



• Your application is now submitted to **MoDOT MCS** and the **Missouri Department of Natural Resources**. Click **WORKLIST** on the menu at the left side of the page. It displays your company name, the license type "Waste Tire" and notes that your application is pending, approved or held.



• Check the **WORKLIST** periodically. When MoDOT and DNR approve your application, the status will change to APPROVED. While the departments review the application, you might see the status **HELD**. You will receive an invoice by fax, e-mail or U.S. Mail, depending on the method you chose. (See below)

The \$100 application fee is non-refundable.

• To choose the invoice delivery method, go to the **PAYMENT** tab. Pull up the invoice by clicking on the **BLUE** invoice ID number.



- The following screen will appear. Select the DELIVERY OPTION of your choice.
  - o **Do NOT select PRINT**. It is for MCS use only.



#### Pay by Mail

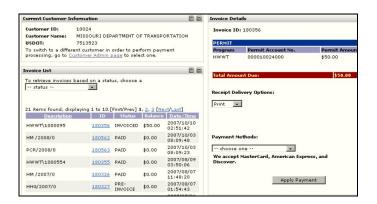
• If you pay by mailing a check: Select PREVIEW and find the invoice under the REPORTS tab. Select REPORT LIST and click on VIEW (next to CUSTOMER SUMMARY INVOICE). Print the invoice to your printer, attach a check made payable to Missouri Department of Revenue and mail both to the address listed on the invoice.





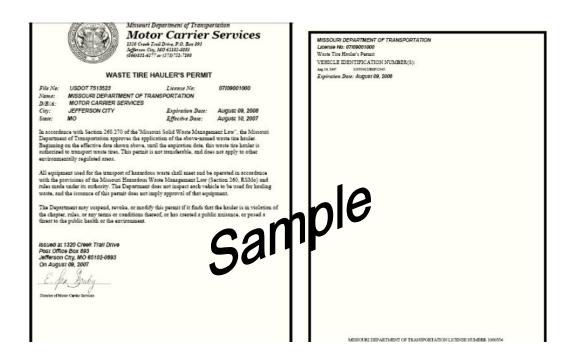
#### Pay by Credit/Debit Card

To pay online, ignore the REPORTS tab and follow the payment prompts. Select the RECEIPT
DELIVERY OPTION for your payment. Again, PREVIEW, then find the invoice by clicking the
REPORTS tab.



- MoDOT MCS accepts MASTERCARD, AMERICAN EXPRESS and DISCOVER. MoDOT cannot accept Visa. Cards are charged a convenience fee of 2.5 percent of the transaction amount.
- Enter the credit card information and **APPLY PAYMENT.** The information must be entered as it appears on the card.
- If your card is declined and you feel it is in error, call the card issuer. If they find no reason for the decline, call MoDOT MCS at 866-831-6277, extension 4 (Financial Section).
- Once the license is paid, it will be issued by fax or e-mail, according to your choice. If it does not
  arrive within three hours, call or e-mail MoDOT MCS. After business hours, an e-mail is
  recommended.





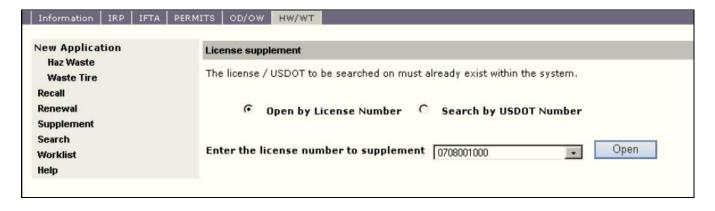
### **Supplement Transactions**

To add or replace vehicles to an existing license, complete a supplement transaction.

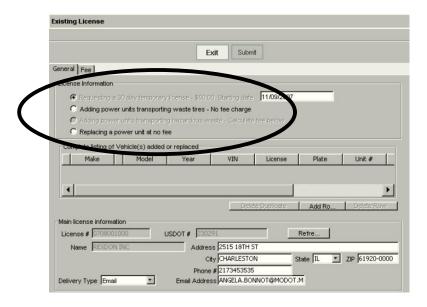
- Log into MoDOT Carrier Express with your **userID** and **password**.
- Select CUSTOMER, then APPLICATIONS and then HWWT (see page 4 for guidance).
- Select SUPPLEMENT to add or replace vehicles.



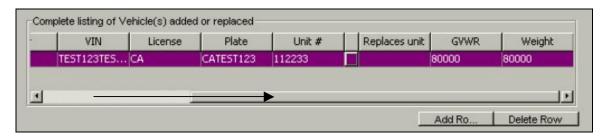
The license supplement screen appears. Click **OPEN** – your license number will appear.



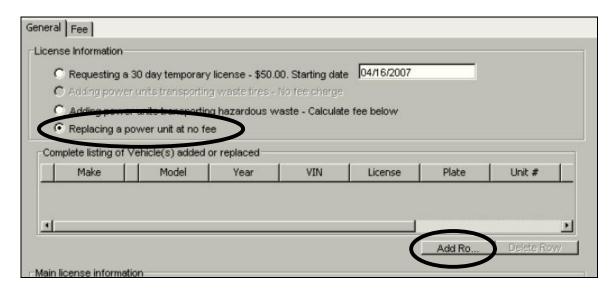
• Your information will appear on the bottom portion of the screen.



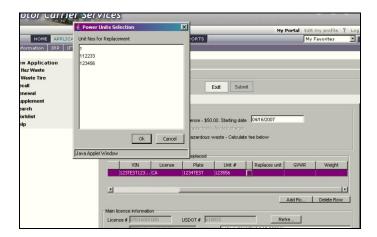
- Click the button next to the action you wish to take: Adding power units or Replacing a power unit
- Use the drop down boxes for **MAKE**, **MODEL**, **LICENSE** and **WEIGHT**. You must scroll to the right to continue.



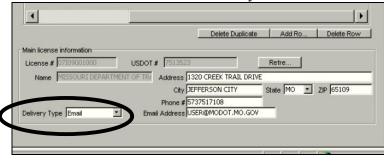
• To replace a vehicle, select **REPLACING A POWER UNIT AT NO FEE** and **ADD ROW**.



• Enter the vehicle information and scroll to the right. Find and click the **REPLACES UNIT** tab to see a list of power units registered to your company.



- Select the unit number to be replaced, click **OK** and use the drop-down boxes to submit information. The system will replace the vehicle once you **SUBMIT** the request and it is approved. **There is no fee.**
- Select the way you wish to receive the license. Provide your e-mail address or fax number.



- Select **SUBMIT**.
- When the confirmation permission box appears, click **OK**. Another message appears. It provides contact information for MoDOT MCS.
- As the electronic delivery process continues, another box appears.



• Select **OK.** When the entire application is received at MoDOT, a confirmation message with an application number appears.



- Check the **WORKLIST** periodically. When the supplement status is **APPROVED**, you will be able to pay by going to the **PAYMENT** tab as discussed in the instructions on pages 11-12. The new license will be issued to you by the delivery method you request.
- Allow a few days for processing. File supplements before you need the license.



• When the supplement is approved, your **WORKLIST** is empty and the license will arrive shortly.



#### **Correcting VIN numbers**

If a VIN is incorrect, you may correct it with a **REPLACE UNIT** supplement. You can not use an unit twice; therefore, you will need to add a letter such as "A" or "Z" to the unit number so the system will not recognize it as a duplicate.

Questions – please call toll-free 866-831-6277 or e-mail contactMCS@modot.mo.gov.